Mike Hart   Social Science

Articles in Books/Conference Proceedings/Journals/ Consultancy/Visiting Professorships/Editorial Board

1970   "Anticipatory socialisation into the ideology of science :
         the initial stages of occupational choice"
         Paper presented to the Sociology of Science Study Group
         British Sociological Association,UMIST,March

1974   "Potential Demand for part-time Degree Courses in the Social
         Sciences"
         Paper presented to the Inter-Collegiate Conference on part
         time degrees in the Social Sciences, Leicester Polytechnic
         (Abstracted in New Society,Vol.27,No.594,21 February)

1976   "Can Polytechnics work to higher S.S.R.s?"
         NATFHE Journal,No.4,May

1982   "Better Communications - the answer to all our Problems?"
         Townswoman,Vol.49(2),February

1982   "Computing in the Public Administration curriculum" (with
         N.Woodhead)
         Teaching Public Administration,Vol.II(1),Spring

1985   "Women and Health: A sociological perspective"
         Lecture given at Charles Freer School of Nursing
         Leicester,March

1985   "Developing Social Skills Through a Decision-Making
         Simulation" (with M. Hart)
         Teaching Politics,Vol.14(3),September

1985   "The Gender Gap"
         Educational Computing, Vol 6(6), June

1990   "To whom do we teach Public Administration - a survey of the
         background and attitudes of First Year Public Administration
         Degree Students"
         Teaching Public Administration, Vol. X (2)
         (with J.R. GREENWOOD, M. DENSCOMBE, L.J. ROBINS)

1990   'Una interpretación de «eficiencia» en los Servicios Públicos'
        [Interpreting «Efficiency» in the Delivery of Public Services]
        Paper delivered to Postgraduate Seminar,
        Facultad de Ciencias Politícas y Sociologia,
        Universidad Complutense de Madrid, March

1992   "Home from Hospital : A Survey of Hospital Discharge
        Arrangements in Northamptonshire"
        Journal of Public Health Medicine, June, Vol. 14(2) pp.145-50,
        (with J.R. MEARA, J. L. WOOD, M. A. WILSON)

1992   "Low Technology - an approach to monitoring out-patient waiting times"
        British Journal of Healthcare Computing, Vol. 9(8), October

1993   "Local Leadership Potential in Britain and Poland compared : A note"
        (with L.J. Robins, J.R. Greenwood, M. Denscombe)
        Teaching Public Administration, Vol XIII, No. 1, Spring

1993   "To whom do we teach Public Administration II : Attitudes to Enterprise"
        (with M. Denscombe, J.R. Greenwood, L.J. Robins)
        Teaching Public Administration, Vol. XIII, No. 2, Autumn

1993   "Establishing a Health Education Knowledge Base" (with Simon Dyson) in
        Richards,B. (Ed) : Current Perspectives in Healthcare Computing 1993
        British Journal of Healthcare Computing [ISBN 0-948198-14-1]

1994   "Information Technology Training for Health professionals - a Baptism of Fire ?"
        (with Simon Dyson) in
        Richards,B. (ed): Current Perspectives in Healthcare Computing 1994
        British Journal of Healthcare Computing [ISBN 948198-17-6]

1994   "Nursing for Change: Comparative research into the orientations and values
        of Project 2000 diploma and undergraduate student nurses"
        (with J.Sweeney, P.Pleasance)
        International Nursing Conference:
        "Nursing Today and Tomorrow:Enhancing Knowledge and Skills"
        University of Ulster,Coleraine,29-31 August,1994

1995   "Implementing Monitoring Systems for Out Patient Clinics- the contribution from IT"
        (with Simon Dyson)
        Richards,B. (Ed) : Current Perspectives in Healthcare Computing 1995
        British Journal of Healthcare Computing [ISBN 0-948198-20-6]

1995   "Low Technology Software in Community Health Professional Education"
        (with Simon Dyson)
        Richards,B. (Ed) : Current Perspectives in Healthcare Computing 1995
        British Journal of Healthcare Computing [ISBN 0-948198-20-6]

1995   "Reducing Outpatient Clinic waiting times - some Quality Assurance Issues"
        Leicester Business School Occasional Paper No. 23 [ISBN 1-857210-64-6]

1995   "Improving Out -Patient clinic waiting times - Methodological and Substantive Issues"

        (first read to:)
        Second International Conference: Strategic Issues in Health Care Management
        [Setting Priorities in Health Care]
        University of St. Andrews, 29-31 March 1994

        (published in:)
        International Journal of Health Care Quality Assurance, 1995:8(6) pp. 14-22.

1995   "An ecological approach to TQM - a case study from NHS Outpatient clinics"
        (first read to:)
        1st World Congress for Total Quality Management
        Sheffield Hallam University, 10-12 April 1995

        (published in:)
        Kanji,G.K. : Total Quality Management - Proceedings of the first world congress
                    pp.275-279
        London:Chapman and Hall [ISBN 0-412-64380-4]

1995   "Incorporating Outpatient Perceptions into Definitions of Quality"
        Leicester Business School Occasional Paper No. 31 [ISBN 1-85721-106-5]

1995   "Measuring Perceptions of Quality of Public Services"

        European Group of Public Administration : Quality and Productivity in the Public Sector
        Erasmus University, Rotterdam, 6-9 September, 1995

1996   "Measuring Perceptions of Quality in NHS Clinics using the SERVQUAL Methodology"
        Richards,B. (Ed) : Current Perspectives in Healthcare Computing 1996
        British Journal of Healthcare Computing pp.37-42
        ISBN 0 412 78220 0

1996   "Improving the dissemination of SERVQUAL by using magnitude scaling"
        in Kanji,G.K. (Ed) : Total Quality Management in Action
        London: Chapman and Hall, pp.267-70
        ISBN 0 412 78220 0

1996   "Improving the Quality of Outpatient Services in the British National Health Service-
          some policy considerations"

        (first read to)
        European Group of Public Administration: Quality and Productivity in the Public
                                                                    Services
        Bad Tatzmannsdorf,Austria , 20-23 September 1994
        (published in:)
         International Journal of Health Care Quality Assurance, Vol 9(7) pp. 28-38

1996   "Improving the Quality of NHS Outpatient Clinics - the Applications and Misapplications
         of TQM"

        (first read to:)
         International Perspectives on Health Care Evaluation:
         An exploration of current issues and strategies"
        North East Wales Institute, Wrexham, 19-21 April,1995

        (published in:)
         International Journal of Health Care Quality Assurance, Vol. 9(2) pp.20-28

1996   "Incorporating Outpatient Perceptions into Definitions of Quality"

         RCN Research Society Annual Nursing Research Conference,
         Civic Centre, Newcastle-upon-Tyne, 29-31 March, 1996

          Journal of Advanced Nursing, 24, pp.1234-1240.

1996   "Outpatient Satisfaction in the U.K. and Finland- A comparative study utilising the
         SERVQUAL methodology"
          (with Pirkko Vartiainen, University of Vaasa, Finland)

         1st Biennial International Nursing and Midwifery Conference,
          Heriot-Watt University, Edinburgh, 10-12 April, 1996.

1997   "Experiencing quality - the patient's perspective'

         2nd World Congress in Total Quality Management, Sheffield Hallam University, 30
              June-2nd July, 1997
          Total Quality Management, Vol 8, (2&3), June, pp. S177-82.

1997   "Monitoring Quality in the British Health Service - a
        case study and a theoretical critique"

        (first read to:)
        23rd International Congress
        International Institute of Administrative Sciences
        Dubai, United Arab Emirates [July 1-5]

        (Published in:)
        International Journal of Health Care Quality Assurance, Vol. 10(7) pp. 260-266.

1997   "Measuring the quality of outpatient clinics by utilising the SERVQUAL methodology"

        Paper presented to:

        2nd Institute of Mathematics and its Applications Conference:
        Quantitative Modelling in the Management of Health Care
        University of Salford, 2-4 September

1997   "Have we seen you before ? - some reflections on customer care and personnel
        flexibility in the public sector"

        Paper presented to:

        European Group of Public Administration
        (Permanent Study Group 3 : Flexibility of Staffing and Personnel Systems in the Public
        Services)

        Public Management Centre, University of Leuven, Belgium
        10-13 September 1997

1998   "Groups and Groupworks in Public Administration"
        (with Lynton Robins, John Greenwood)

        Paper presented to:
        21st National Conference on Teaching Public Administration,
        Colorado Springs, March

1998   "The Quantification of Patient Satisfaction"

Paper presented to:

Third International Conference:
Strategic Issues in Health Care Management
University of St. Andrews, April 2-4 1998

1998 "The Quantification of Patient Satisfaction"

in Davies, H.T.O., Malek, M., Neilson, A. and Tavakoli, M. (eds) (1999), Managing
Quality and Controlling Costs:Strategic Issues in Health Care Management pp. 68-88,
Ashgate Publishing
ISBN 0 7546 1004 7

2000   "Creating a virtual learning environment"
(with Paul Haslam)

Paper presented to:

On-line Learning Euro 2000
Gloucester Business School, Cheltenham and Gloucester College, September 2000

2001   "Development of Partnerships for the education of para-
information Professionals - a case study from the Hampshire, UK region"
(with Shirley Thorne and Malcolm Cole, Hants CC)

Paper presented to:

7th International Conference: Public and Private Partnerships - The Enterprise
Governance
University of Twente, Enschede, Netherlands, 6th-9th June, 2001

2002   "How Business Students Learn"
(with Paul Haslam)

Paper presented to:

1st Annual Learning and Teaching Conference
Bristol Business School, 24-25th September

2002   "Developing a Community of Practice in Local Authority Information Workers"
(with Paul Haslam)

Paper presented to:

1st Annual Learning and Teaching Conference
Bristol Business School, 24-25th September

2002   "The reconfiguration of the higher education experience and its implications for work
         based learning (WBL)"
        (with Paul Haslam)

        Paper presented to:

        European Conference on E-Learning (ECEL 2002)
        Brunel University, 4th-5th November

        Published in:
        MCIL(2002),European Conference on e-Learning, [pp. 85-93]
        MCIL, Reading [ISBN 0-9540488-8-1]

2002   "Building a hybrid model of support for a new community of practice in the public
         sector"
        (with Paul Haslam)

        Paper presented to:

        European Conference on E-Learning (ECEL 2002)
        Brunel University, 4th-5th November

        Published in:
        MCIL(2002),European Conference on e-Learning, [pp. 105-114]
        MCIL, Reading [ISBN 0-9540488-8-1]

2002   "Developing new communities of practice in local authorities in the UK: a case study
         of para-information professionals"
        (with Paul Haslam, Meg Hart)

        Presented to:

        International Conference on Information and Communication Technologies in
         Education
        (ICTE), Badajoz (Spain), 13th-16th November

        Published in:

         A.Méndez Vilas, J.A.Mesa Gonzáles and I.Solo de Zaldívar Maldonaldo
        (2002),   Educational Technology- International Conference on ICT's in
        Education [Vol. I, pp. 464-68]
        (Badajoz, Junta de Extremadura, Consejería de Educación, Ciencia y
        Tecnología) ISBN:Collección: 84-95252-76-0 ISBN:Tomo: 1-84-95251-77-9

2002   "The role of Virtual Learning Environments in Delivering Mass Higher Education in the
         UK"

         Pesented to:

         International Conference on Information and Communication Technologies in
         Education
         (ICTE), Badajoz (Spain), 13th-16th November

         Published in:

         A.Méndez Vilas, J.A.Mesa Gonzáles and I.Solo de Zaldívar Maldonaldo
         (2002), Educational Technology- International Conference on ICT's in
         Education [Vol. III, pp. 1741-45]
         (Badajoz, Junta de Extremadura, Consejería de Educación, Ciencia y
         Tecnología) ISBN:Collección: 84-95252-76-0 ISBN:Tomo: 1-84-95251-77-9

2003   'The utilisation of qualitative methodologies in Work Based Learning [WBL]'
         (with Tim Friesner)

         Paper presented to:

         2nd European Conference on Research Methodology for Business and Management
         Studies
         Reading University, 20-21st March

         Published in:

         D. Remenyi and A.Brown (2003),2nd European Conference on Research
         Methodology for Business and Management [pp.197-204],MCIL,Reading
         [ISBN:0-9540488-9-X]

2003   'I found it on the web'- some reflections on e-learning, plagiarism and poor
         academic practice'

         Paper presented to:

         2nd European Conference on e-Learning
         Glasgow Caledonian University, 6-7th November, 2003

2003   "Free e-learning for the Greater China Region: a cultural analysis of the
         Marketing Teacher experience. "
         (with Tim Friesner)

         Paper presented to:

         2nd European Conference on e-Learning
         Glasgow Caledonian University, 6-7th November, 2003

2004   'Plagiarism and Poor Academic Practice - a Threat to the Extension of e-Learning in Higher Education?'
(With Tim Friesner)

Electronic Journal of eLearning, Vol. 2(1), March

2004   'A Cultural Analysis of e-Learning for China'
(with Tim Friesner)

Electronic Journal of eLearning, Vol. 2(1), March

2004   'The 'new plagiarism', academic dishonesty and the development of critical thinking skills'

Paper delivered at:
 E-Learn 2004
World Conference on E-Learning in Corporate Government, Healthcare and Higher Education,
Washington DC, USA,1st-5th November, 2004

Published in:
Richards, G. (Ed.), Proceedings of World Conference on E-Learning in Corporate, Government, Healthcare, and Higher Education 2004 (pp. 2337-2344). Chesapeake, VA: AACE.
(with Roz Graham)

2004   'E-Learning and e-communities - asymmetries and dilemma'

Paper delivered at:

3rd European Conference on e-Learning
Université Paris-Dauphine, 25-26th November, 2004

Published in:
Remenyi, D. (ed) Proceedings of the 3rd European Conference on e-Learning
Academic Conferences Ltd
ISBN 0-9547096-7-5
(with Tim Friesner)

2005   'Learning Log Analysis: Analysing Data that Record Reflection, Experience and
         Learning'

       Paper delivered at:
       4th European Conference on Research Methods in Business and Management
       Université Paris-Dauphine, 21-22nd April, 2005

       Published in:
        Remenyi, D. and Brown, A.(eds), Proceedings of the 4th Conference on Research
        Methods in Business and Management
       Academic Conferences Ltd
        ISBN 09547096-8-3
        (with Tim Friesner)

2005   'Plagiarism Is A Complex Issue, But - Universities Must Articulate a Moral Vision and Live
       Up To It' '
         (with Roz Graham)

       Paper delivered at:
       4th European Conference on Research Methods in Business and Management
       Université Paris-Dauphine, 21-22nd April, 2005

       Published in:
        Remenyi, D. and Brown, A.(eds), Proceedings of the 4th Conference on Research
        Methods in Business and Management
       Academic Conferences Ltd
        ISBN 09547096-8-3
       (with Roz Graham)

2005   'Is Plagiarism an inevitable consequence of digital learning?'
        in Sharma, R.C., Mishra, S. and Pulist, S.K. (eds)Education in the Digital World
        Viva Books, New Delhi
        ISBN: 81-309-0185-4

2005   'Using e-government to improve the quality of local authority services'

         Paper delivered at
         5th European Conference on E-Government [ECEG2005]
         University of Antwerp, Belgium, 16-17th June, 2005

         Published in:
         Remenyi, D. (ed), Proceedings of the 5th Conference on e-government
         Academic Conferences Ltd
         ISBN 1-905305-00-1
         (with Peter Bryne)

2005   'E-Easy: The internal digital divide - The Development of e-government within local
        government'

        Paper delivered at
        5th European Conference on E-Government [ECEG2005]
        University of Antwerp, Belgium, 16-17th June, 2005

        Published in:
        Remenyi, D. (ed), Proceedings of the 5th Conference on e-government
        Academic Conferences Ltd [CD-ROM version]
        ISBN 1-905305-00-1
        (with Peter Bryne)

2005   'The role of e-Learning in accelerating part-time student progression'

        Paper delivered at
        4th European Conference on e-Learning [ECEL2005]
        Royal Netherlands Academy of Arts and Sciences,
        Amsterdam, Netherlands, 10-11 November 2005

        Published in:
        Remenyi, D. (ed), Proceedings of the 5th Conference on e-Learning
        Academic Conferences Ltd
        ISBN 1-905305-13-3
        (with Burgess, Joan and Betts, Helen)

2005   'Learning Logs: Assessment or Research Method?'
        (with Tim Friesner)

        Electronic Journal of eLearning, Vol. 3(2),pp. 117-122.

2005   'Involving students more effectively in quality assurance processes – a literature review
        for the Quality in Business Education Project
        QUBE Research Report – with David Rush
        (Available at: http://qube.ac.uk)

2006   'Transformative Quality for Business Schools'
        QUBE Thinkpiece3 – with David Rush
        (Available at: http://qube.ac.uk)

2006   'Student Incorporation into the Quality Process- An Examination of the Business   and
        Management Student experience'
        Paper delivered at the European Academy of Management Annual
        Conference   [EURAM2006]
        Norwegian School of Management, Oslo, Norway, 17-20 May, 2006
        (with David Rush)

2006   'The Minutes Tool: diagnosing student engagement [QUBE Toolkit]'

Toolkit demonstrated at:

Higher Education Academy Subject Centre for Business Management
Accountancy and Finance (BMAF) Annual Conference 2006
'Managing Diversity in Teaching and Learning'
Oxford Hotel near Wolvercote, Oxford
6th-7th April 2006
(with David Rush)

2006   'The National Student Survey in Business and Management'
Workshop conducted for the The National Student Survey Conference
Management Study area, The Higher Education Academy, International
Conference Centre, Birmingham, 1st June, 2006
(with David Rush)

2006   'E-Learning and the development of voice in business studies education'

Paper delivered at the International Conference on E-Learning [ICEL2006]
University of Quebec in Montreal, Canada, 22nd-23rd June, 2006

Published in:
 Remenyi, D. (ed), Proceedings of the 1st International Conference on e-Learning
(ICEL2006)
 Academic Conferences Ltd
 ISBN 1-905305-22-2
 (with David Rush)

2006   'Can we measure excellence in Business Studies Education
         (utilising Innovative Methodologies?)'

 Paper delivered at the 5th European Conference on Research Methods in
 Business and Management [ECRM2006]
 Trinity College, Dublin, 17-18th July, 2006

 Published in:
 Remenyi, D. (ed), Proceedings of the 5th European Conference on Research Methods
 in Business and Management
 (ECRM2006)
 Academic Conferences Ltd
 ISBN 1-905305-26-5
 (with David Rush)

2006 'The Development of Quality Management Tools in Business Studies
       Education)'

       Paper delivered at the 5th European Conference on Research Methods in
       Business and Management [ECRM2006]
       Trinity College, Dublin, 17-18th July, 2006

       Published in:
       Remenyi, D. (ed), Proceedings of the 5th European Conference on Research Methods
       in Business and Management
       (ECRM2006)
       Academic Conferences Ltd
       ISBN 1-905305-26-5
       (with David Rush)

2006 'Intercultural differences in e-learning styles of European business students'

       Paper delivered at the
       5th European Conference on e-Learning [ECEL2006]
       University of Winchester, UK, 11-12 September, 2006

       Published in:
       Remenyi, D. (ed), Proceedings of the 5th European Conference on e-Learning
       (ECEL2006)
       Academic Conferences Ltd
       ISBN 1-905305-26-5
       (with Roman, Laura and Mikulecki, Peter)

2006 'Electronic feedback for students: a mixed blessing?'
       Paper delivered at the
       5th European Conference on e-Learning [ECEL2006]
       University of Winchester, UK, 11-12 September, 2006

       Published in:
       Remenyi, D. (ed), Proceedings of the 5th European Conference on e-Learning
       (ECEL2006)
       Academic Conferences Ltd
       ISBN 978-1-905305-30-8
       (with Bodger, Eric and Rush, David)

2007 'E-Learning and the development of voice in business studies education'
       International Journal of Educational Management, Vol. 27, No. 1
       (pp. 68-77)
       ISSN 0951-354X
       (with David Rush)

2007   'Transformative Quality – the possibility of a new agaenda in the enhancement of the
       student experience'

       Paper delivered to:
       Higher Education Academy Subject Centre for Business Management Accountancy
       and Finance (BMAF) Annual Conference 2007
       Aston Conference Centre, Birmingham, 2nd-4th May, 2007
       (with David Rush)

2007   'Is it Serious? – a tool to help you explore Quality issues in your Business School'

       Workshop conducted at:
       Higher Education Academy Subject Centre for Business Management Accountancy
       and Finance (BMAF) Annual Conference 2007
       Aston Conference Centre, Birmingham, 2nd-4th May, 2007
       (with David Rush)

2007   'Open Source VLEs (MOODLE) and student engagement in a blended
       learning environment'

       Paper delivered at the 2nd International Conference on E-Learning [ICEL2007]
       Teachers College, University of Columbia, New York, 28th-29th June, 2007

       Published in:
       Remenyi, D. (ed), Proceedings of the 2nd International Conference on e-Learning
       (ICEL2007)
       Academic Conferences Ltd
       ISBN 976-1-905305-46-9
       (with David Rush)

2007 'Tracking our Students as they Learn'

       Paper to be delivered at the
       6th European Conference on e-Learning [ECEL2007]
       Copenhagen Business School, Copenhagen, Denmark, 4th-5th October, 2007

       Published in:
       Remenyi, D. (ed), Proceedings of the 5th European Conference on e-Learning
       (ECEL2006)
       Academic Conferences Ltd
       ISBN 978-1-905305-30-8
       (with Bodger, Eric and Rush, David)

2007 'Final Year Projects' website
       Available at: http://final-year-projects.com
       (289,700+ visitors as at March,2012)

Year	Number
1998-2001	4
2002	6
2003	3
2004	4
2005	8
2006	9
2007	6
TOTAL	40

(67 stats papers)

(35 until end of 1997)   1.21 papers per year
(40 until end of 2007)   4.00 papers per year
(75 in total)   (40 published whilst at University of Winchester)

(142 papers up to October 2007)

Consultancy

1983   Commentator on General Election Results,
        Centre Radio, Leicester

1983-4 Member of Housing Working Party for the
        'Survey of Leicester'
        (Leicester City Council/Leics. County Council)

1986   "Ethnic Minorities and the Planning Process in
        Leicestershire - a Re-Examination"

        [Conducted jointly with Dr. V. O. Smith - School of
        Mathematics,Computing and Statistics]

A contract awarded by Leicester City Council (Planning Department) to undertake a
statistical analysis of the outcome of   planning applications submitted by members of ethnic
minorities in Leicester.

The purpose of the research was to investigate reasons for higher-than-average refusal rates
for planning applications. At the same time, the study was to   provide an independent
check of an internal analysis that had already been conducted by the use of more
sophisticated statistical modelling packages and procedures.

1986-8 "Leisure, Pleasure and Jobs : Developing a Strategy
        to attract Tourists and Visitors to the City"

 [A survey of visitors to Leicester, conducted as a group consultancy project by staff and
students of
  the School of Applied Social Sciences and Public Administration for Leicester City Council]

1987   "Planning and Statistical Workshop for Family Practitioner
        Committee Officers"
        Course organiser and tutor for one-day workshop (14 December 1987)

1987-89 Voluntary Sector Provision for Long Term Unemployed People
        in Leicestershire

        Computer Assistance in the form of the preparation of a database in
        dBASE III.
        Programming of an 'expert system' in Turbo Pascal
        (- [V]oluntary [O]rganisations [C]atering for the [Unemployed in
          [L]eicestershire   )

1989   'Planning and Statistical Skills Workshops'
        for the Family Practitioner Service (in association with
        Centre for Health Services Management,
        Leicester Polytechnic) -

31st October 31st & 1st November, 1988 -
22nd & 23rd June, 1989

1989   'Personal Computers - An Introductory Course for
         Public Sector Managers'

        16 June, 1989

1989   Research design, Statistical and Computing Consultant for
        Survey of General Practitioners' Examination of Discharge
        Arrangements'

        [Planning and analysis for a survey of a sample of 1,737
          patients across all major medical specialties conducted
          in Spring, 1989]

        Sponsored by : Northampton Family Practitioner Committee

        Funded by   : Primary Health Care Development Fund

        Final Report Presented : October, 1989

1989   'An investigation of Public Administration Students
         Attitudes in Relation to Enterprise'

        Funded by : Dept. of Employment, Enterprise in Higher
                Education Initiative
        (with J.R. GREENWOOD,M. DENSCOMBE,L.J. ROBINS)

1990   'Local Authority Personal Structures and Service delivery:
         A Comparative Study of Britain and Spain'
         with MEG HART (Leicester Polytechnic), R. VALLE CABRERA
         University of Seville

1991   Programming for
        "Medical Bed Bureau Ambulance Service Survey"
        (Survey conducted by M. Ashton, Dept. of Quality Assurance,
         Leicester General Hospital)

1991-3 'Statistical analysis of Out-Patient Clinic Waiting Times '- monthly reports.
         for Leicester General Hospital, Department of Quality Assurance

1993   Introduction to Information Technology for Health Service Personnel
         Short course - 15-16 September

1993 Clinic Monitoring System
       Expert system designed for
       Department of Nephrology, Leicester General Hospital

1993-1997
       Statistical Consultant for
       'Nursing for Change : A comparison of different educational routes to Nursing
       Registration'
       (PCFC funded research project)

2002   Consultant to Basingstoke College of Technology (QAA quality assessment preparation:
         - Departments of Engineering, Computing) with Paul Haslam, King Alfred's College

2002   King Alfred's College Visiting Fellowship (HEIF)
       'Formulation of an internal communications strategy'
       Corporate Communications, Chief Executives Dept., Hampshire County Council, Spring

2002-03 'Challenge Assessor'- Best Value review of Democratic Process
       Hampshire County Council (on-going)

Visiting Professorships

1990   Visiting Professor teaching Information Technology for Social Science students,
        Facultad de Ciencias Politicas Y Sociologia
        Universidad Complutense de Madrid, January-March

1994   Visiting Professor teaching Quantitative Methods and Information Technology
        Sekolah Tingii Manajemen Yaksi De Montfort
        (De Montfort University MBA program), Jakarta, Indonesia,
        Summer Term

Editorial Boards

1998 -2001   Member - Editorial Board of
              International Journal of Health Care Quality Assurance

2003   Member- Editorial Board of
              Electronic Journal of E-Learning